

# Returns and Exchanges Form



Please complete this form and return by email to [info@maximusxl.ca](mailto:info@maximusxl.ca). We will then process your return and exchange for items purchased on maximusxl.ca.

**Please call us at 1-844-629-6296 with any questions or concerns.**

**IMPORTANT!** As per the MAXIMUS returns and exchange policy, shipping fees of \$10 + taxes apply. Online purchases can only be refunded on the same credit card used for the original purchase. Purchases made with a MAXIMUS gift card can only be refunded with a credit note.

### Personal Information:

Name \_\_\_\_\_ Surname \_\_\_\_\_ Order Number \_\_\_\_\_

Phone Number \_\_\_\_\_ Email Address \_\_\_\_\_

Product	Color	Size	Refund	Exchange	Reason for Return

**I would like to refund my original order in full**

**What new product would you like to exchange for?**

Product Code	Color	Size	Quantity

**Note:** You can return or exchange products bought online within 30 days of the original purchase. The original tags need to be on each item and items cannot have been worn, washed or altered. MAXIMUS may refuse a return or exchange at their own discretion.

Certain items cannot be refunded or exchanged and are final sale:

- Underwear
- Swimwear
- Socks
- Gift Card